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DATE : 24 January 2000
TO : Raffles Hotel Singapore (Food and Beverage department)
ATTN : Mr. Louis Sailer
FROM : Vincent Ooi Page 1 of 2
SUBJ : Letter of compliment

Dear Sir,

Kindly allow me to introduce myself. My name is Vincent Ooi and I'm one of the guests who frequents the Billiard Bar at Raffles Hotel, each time we have a company meeting with our clients in Singapore. My company is currently located in KL and has many business dealings with clients in Singapore.

I would like to thank you for the fantastic ambiance and most impressive presentation of great jazz music from Greg Chako Trio which my business clients and I have experienced at the Billiard Bar.

Being a jazz music enthusiast myself, I have always been thankful for what Singapore has to offer for its impressive variety of jazz pubs and lounges which I find equivalent to world standards. Unfortunately, I must say that when it comes to Kuala Lumpur, we do not have such privileges to appreciate good live jazz music performances. However, I am convinced that an important part of motivation of ensuring the continuation of good live music is also positive feedback from guests who have the opportunity to experience unique and high quality music at premises such as the Raffles Billiard Bar.

Having gone to many hotels and jazz lounges in Singapore, I have to admit that Mr. Greg Chako have surprisingly impressed us with his music and have left an excellent memory for that enjoyable and entertaining evening for my business clients and myself. Not only that we were enchanted by his band's ability to perform a large variety of songs, we also felt very content with all our song requests. In addition, we also felt very warmly welcomed by Mr. Greg Chako's pleasant introduction of himself and the courtesy chat he had with us.

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